

ONLINE ORDERING (free in-store demo available)

Go to www.jonesphoto.com. Click on banner that says "Get Started." Our ROES online ordering software will start loading onto your computer. (If you are prompted to update Javascript, say yes. Java is a free and safe program that runs many web-based applications, so you always want to have the latest version.)

Once you download the program, it will leave a "Jones Photo ROES" icon on your computer desktop. For all future orders you will simply double-click on this icon to start the program (you will NOT need to download it again from the website).

Step 1: Click on "My Information" tab near the bottom and fill in all fields. You will only need to do this once; the information will stay there for future orders.

Step 2: In addition to a large main screen, you should see two mid-sized boxes filling up the left side of your screen. The top one will say "welcome" and the bottom one will say "options." If you see these, skip to step 3. If you do NOT see these, click on the "sizes" tab near the bottom and choose "show sizes palette." The "options" tab is also near the bottom, but at this point it is dulled out and will not let you click on it. To activate it, click on "catalogs" on the welcome box and choose any catalog other than "welcome." Now click on the "options" tab and choose "show options palette."

Step 3: Choose the product you want to order from the "catalogs" tab on the left. Most catalogs have several products within them. Not sure what you want? Click away and explore the many exciting offerings! If you just need to print a lot of 3x5 or 4x6 prints for a photo album, choose "proofing" (which is the digital equivalent of film developing). You will notice that some catalogs, including proofing, come in two versions: "Color Corrections" and "Print Ready." While the second one is less expensive, it assumes you have an accurately-calibrated monitor and are proficient in color adjustment (some pro photographers use this). If you want us to adjust your pictures for the best color, make sure you choose a "Color Corrections" catalog. The exception would be digital organizers, which are only offered as "Print Ready" because they're meant to be a quick reference. (NOTE – While you can order different products within a catalog, you cannot switch catalogs in one order. Always complete an order from your current catalog before switching to another catalog.)

Step 4: To check out (or to see what you have so far), click the tab near the bottom that says "Review Order." To edit a photo, click the white square next to it; to delete a photo, click the pink rectangle next to it. You can change the tab from Lustre paper to Glossy if you prefer. You can also add a CD or DVD of your order here. You can choose to pick up at one of our three stores or to have the order shipped to you (the screen will default to pick up at Country Club lab). Then click "complete order" and keep hitting "ok" until you get a confirmation number (NOTE – once you click "complete order" you cannot go back to make changes).